# Finance Corporate and Services Scrutiny Board (1) Work Programme 2014/15

For more details on items, please see pages 2 onwards

#### **4 August 2014**

**Customer Journey** 

#### 15 September 2014

Pension Fund

**Electoral Registration** 

#### 3 November 2014

Coventry Investment Fund\*

**Ethical Investment** 

Medium Term Financial Strategy

#### **15 December 2014**

Review of Guidelines for Revenue Enforcement

Customer Journey - Customer Services Centre

#### **2 February 2015**

**Procurement Strategy** 

Social Value Policy

#### 16 March 2015

Capital Programme

#### 20 April 2015

Meeting will not be held

#### Issues for 2014/15

#### Dates to be determined

Transformation Programme Progress Report

Strategic Property Review and Council move to Friargate

Equalities in Employment

ACL

## Performance Reports – only bring to board if issues of concern identified by Chair or Board Members

Half yearly reports on agency workers

Half yearly reports on sickness absence

Half yearly report on Benefits Service Performance

Half yearly report on Revenues Service performance

## Finance and Corporate Services Scrutiny Board (1) Work Programme 2014/15

Meeting	Work programme item	Lead officer	Brief Summary of the issue	Source
4 August 2014	Customer Journey	Lisa Commane/ Clare Storey	To review 6 monthly progress on the Kickstart Customer Journey programme following discussion at the Board on 13 <sup>th</sup> January 2014. To include the equalities and consultation assessment.	SB1 13/01/14
15 September 2014	Pension Fund	Chris West/ Paul Jennings	To scrutinise changes to the pension fund and impacts on the authority.	
	Electoral Registration	Liz Read	To review levels or registration and progress with the move to individual electoral registration. Also to consider the sale of details from the electoral register.	
3 November 2014	Coventry Investment Fund*	David Cockroft/ Andy Williams/ Gary Collins	The Board discussed the need for robust management of risk thresholds for the Coventry Investment Fund, including how potential impacts on revenue spend are addressed, at their meeting on 14 April 2014. As the Fund gets established they asked for further information to come back to a future meeting. To include governance and reporting arrangements for companies and other bodies in which the Council has a financial interest.	SB1 14/04/14
	Ethical Investment	Paul Jennings	At its discussion on the Pension Fund, the Board asked for a short note on the Council's approach to ethical investment to be considered alongside the report on the Coventry Investment Fund.	SB1 15/09/14
	Medium Term Financial Strategy	Paul Jennings	For the Scrutiny Board to comment on, and make recommendations about, the MTFS before it goes to Cabinet (provisionally 4 <sup>th</sup> November).	Annual Review

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Meeting	Work programme item	Lead officer	Brief Summary of the issue	Source
15 December 2014	Review of Guidelines for	Tim Savill	A review of the guidelines which provides	
	Revenue Enforcement		guidelines to how Council appointed enforcement	
			agents deal with vulnerable people, and how the	
			Council monitors that guidelines are adhered to.	
	Customer Journey –	Lisa	Progress on the Customer Journey, focussing on	Chair
	Customer Services Centre	Commane/	the development of the Customer Services Centre	
		Clare Storey	and the additional capital investment required	
			identified in the 2014/15 Second Quarter Financial	
			Monitoring Report to Cabinet on 4 <sup>th</sup> November.	
2 February 2015	Procurement Strategy	Liz Welton	To review the annual report on progress against	Annual
			the priorities in the procurement strategy.	Review
	Social Value Policy	Jenni Venn	To review the impact of the Social Value Policy	SB1
			approved by the Cabinet Member Strategic	25/11/13
			Finance and Resources in January 2014.	
16 March 2015	Capital Programme	Paul Jennings	Following discussion at the 14 April 2014 meeting,	
			the Board recommended that the Capital	
			Programme be reviewed annually, including	
			seeking assurance that the programme is	
			delivering council priorities and those implications	
			and risks are understood.	

### Finance and Corporate Services Scrutiny Board (1) Work Programme 2014/15

Issues for 2014/15	Work programme item	Lead officer	Brief Summary of the issue	Source
Dates to be				
determined	Transformation Programme Progress Report	Lisa Commane	To review progress on targets against the Transformation Programme reported through budget monitoring reports, including performance against targets as set out in the Council Plan 2013/14 Performance Report	Regular Review
	Strategic Property Review and Council move to Friargate	Nigel Clews, Lisa Commane	To review progress on the Strategic Property Review and Council relocation to the Friargate development following discussion at the 7 October Board and 3 March Board meetings. To include paperless working for Councillors. CM Strategic Finance and Resources to be invited to the meeting when it is discussed.	SB1 07/10/14 and 03/03/14
	Equalities in Employment	Shokat Lal	This item will look at the diversity of the Council's workforce and how the Council is encouraging a more diverse workforce. Scruco made recommendations on improvements to reporting when it discussed the item at its 7 August 2013 meeting.	Annual review
	ACL	Chris West	Item to be scheduled at an appropriate time, following the judicial review.	
Performance Reports – only	Half yearly reports on agency workers	Shokat Lal	A regular update on progress on reducing use of agency staff across the Council	Regular Review
bring to board if issues of concern	Half yearly reports on sickness absence	Shokat Lal	A regular update on progress on reducing sickness absence across the Council	Regular Review
identified by Chair or Board Members	Half yearly report on Benefits Service Performance	Tim Savill	A regular update on progress on performance in the benefits service.	Regular Review
	Half yearly report on Revenues Service performance	Jan Evans	A regular update on progress on performance in the revenues service.	Regular Review

<sup>\*</sup>Identified as priority issues for 2014/15 by the Board's review of the 2013/14 year and work programme at their meeting of 14 April 2014